

Progent

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Improve Your Patient Service with a Comprehensive View of Your Dental Office

Progent's agenda gives you maximum control over your activities, regardless of your work context. With the latest version 10, day-to-day management of your office is vastly improved thanks to the Kanban console, which offers you more precise management and new analytical tools.

Visually, this new console gives you a "process" view of your office for the current day. It lets you visualize where your patients are in the patient management process and how resources are allocated in real time.

Dynamically integrated in the classic agenda, any change made to your agenda for the day is automatically reported to Progent's Kanban console. All of the basic agenda's visual indicators are also incorporated in the console, such as flashing to inform a professional in the operatory that his or her patient has arrived in the waiting room.

The Kanban console also lets you move appointments by simply dragging and pasting them, which triggers a change in the appointment's status and starts the timer to help you measure time for each step of the treatment. You can also link a room to a professional.

The console contains new features that make your work easier:

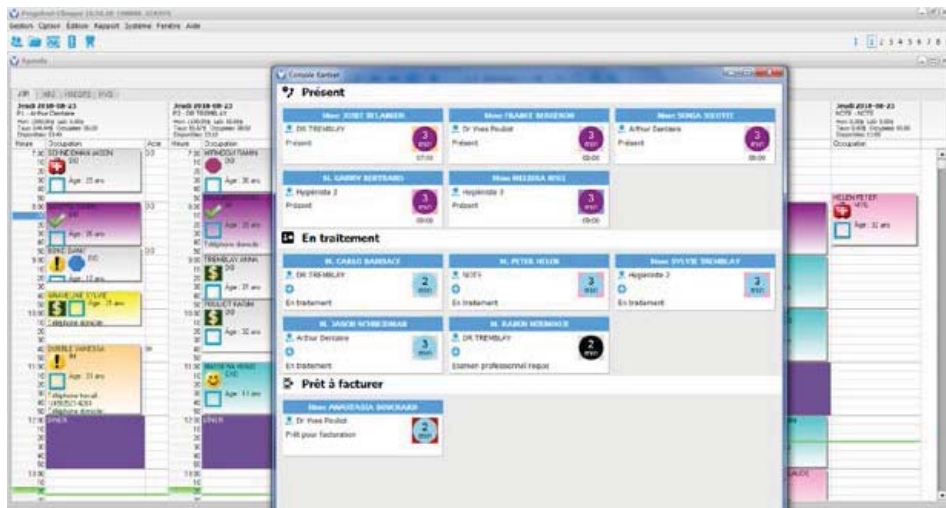
- ▶ Duration of a patient's presence in the waiting room, from arrival to management;
- ▶ Duration of a patient's presence in the treatment room;
- ▶ Exact moment when a patient is ready for examination;
- ▶ Time when the appointment is finished and a patient's status becomes "ready for billing."

You can use the Kanban console for more than just daily management of your office. It can produce a complete analysis report on the time spent per professional and per treatment category so that you can analyze how much time is spent in each step of the patient management process.

Among other things, this report makes it possible to assess the difference in time between what was planned for the appointment and how long the operative step actually took, as well as the average hourly rate per treatment category. You can use these statistics to make necessary adjustments in order to improve various aspects of your management, without sacrificing patient satisfaction.

Finally, the Kanban console can be used both in the treatment room and the reception area and can be assigned to professionals or rooms, depending on your preference.

(Soon available in English)



Whatever your office vision is and however you use Progent, the Kanban console will enhance your office management.

For more information about Progent's services and the Kanban console, call one of our advisors at **1 800 650-0143** or write to services@progent.com. Progent is a service of the ACDQ.