

## Progident

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## Progident V10: A Definite Asset for Effective Dental Office Management

Technologies appear and disappear so fast that technologists themselves have a hard time keeping up. However, truly scalable management solutions are an invaluable asset for a dental clinic.

Progident launched its new version (version 10) at the Journées dentaires internationales du Québec (JDIQ). This version features a vast array of improvements, including several involving paperless management. One of them is the interactive edition of the confidential medical-dental questionnaire developed by the ACDQ and ODQ.

But beyond the technology, there are people. There is your team and our team, who work together on improving the most important thing: patient services.

For nearly 15 years, Progident has surveyed its clients annually to find out their opinions on its software products and services. Once again, in 2017, our survey revealed outstanding results, which confirm and show “why”

Progident is a first-rate partner if you want to invest long term in a management solution that goes well beyond the technology.

### Conclusions:

- ▶ More than **96%** of our clients claimed they were satisfied or very satisfied with Progident software products.
- ▶ Over **84%** of our clients would recommend Progident’s customer service.

Our 2017 survey had a response rate of around **30%**, which equals an accuracy level of over **97.5%** or, if you prefer, a margin of error lower than **2.5%** as regards the results.

Even though they can always be improved, Progident’s software products and services achieve an outstanding and, most of all, very real satisfaction level. This is a fact based on measured data.

So, beyond the technology and the technological tool, there are people. People who make sure that computerized management actually leverages management for the full benefit of patients.

This is the true “Progident” difference: our team and your team.

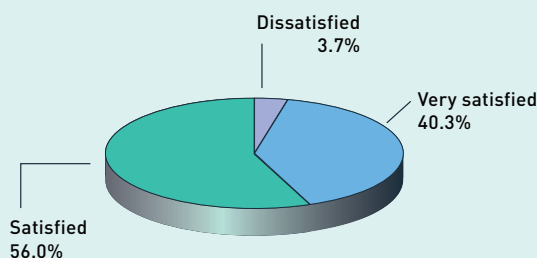
We thank all our clients for their trust, cooperation and loyalty over the years.

Rest assured that the Progident team is working around the clock to improve its products and services so that it can bring you the best that computerized management has to offer.

If you have questions or would like more information, feel free to contact one of our experts at **1 800 650-0143** or **ventes@progident.com**. Also, visit our website at **progident.com**.

Progident is a service of the ACDQ.

Are you satisfied with your software products?



Would you recommend the customer service?

