

Progent

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The RAMQ's SYRA Project: What Version of Progent/Clinic Do You Use?

In 2013, the RAMQ began a major overhaul of its billing platform for health care clinics in Quebec.

This project was first carried out with physicians and it will be dentists' turn in the summer of 2017. Based on the current calendar, the software should finally be operational by December 31, 2017.

To find out more about this project, visit the "Refonte du système de rémunération à l'acte" section of the RAMQ's website (<http://www.ramq.gouv.qc.ca/fr/professionnels/syra/Pages/la-refonte-en-bref.aspx>).

Among the new features, the RAMQ's new billing platform will offer the possibility of sending and finding out the amount of compensation when billing a patient on line.

Progent is now finishing the necessary technological adjustments so that it can perform the first tests with the RAMQ very soon. On your end, it is important to gradually prepare for this technological transition by upgrading, if necessary, your management software so that you ideally have the most recent version.

This approach has various advantages:

- ▶ The current and most recent version is still the first one that can handle your ecosystem's new technological requirements, i.e. RAMQ's new platform.
- ▶ A planned transition to the current version simplifies the adjustments that are often required when migrating to a new version, such as training staff or changing procedures.
- ▶ The most recent version of your software lets you immediately take advantage of the most effective management tool, as well as the latest functional advances it offers, and make your annual service plan more cost-effective.

As a developer of dental office management solutions, Progent hopes that its most recent developments will be quickly adopted by the largest number of clients. Our daily efforts are perfectly justified when the maximum number of you use our products.

Of course, installing a new version requires proper planning, which is why the question on all our clients' minds is still: Do I have to update my software right now?

There is no easy answer because every manager deals with technology and management tools differently.

However, to facilitate your thought process, I suggest that you ask yourself an additional question: How old is the version of Progent/Clinic that I use?

If we define the concept of "age of the version" as the amount of time that has elapsed since the last update of a given version was marketed, here are the ages of the last four versions of Progent/Clinic:

Version 6: 13 years old

Version 7: 10 years old

Version 8: 5 years old

Version 9: 2 years old (current version)

Given the speed at which technology changes, you can evaluate the very important differences in functionalities and technology, even between two consecutive versions, and determine whether migrating to a new version is desirable for your clinic.

The screenshot displays the Prodigent GO software interface. On the left is an agenda for Monday, February 22, 2016, with a time slot from 8h00 to 12h20. The agenda shows appointments for Dr. Roger Turbide and Cynthia Ferland. Specific appointments include Benoit Lafond at 8h20, Sylvie Demers at 9h00, Gaetan Rodrigue at 10h20, and Juliette Rémillard at 10h40. A 'DINER' block is shown from 12h00 to 12h20.

The main area is divided into several panels:

- Patient file:** Displays information for M. Benoit Lafond, including address (2017 rue de l'Acropole, Québec, G3E 2C9), phone numbers (418 650 1784, 418 564-2823), email (benoit@benoitlafond.com), date of birth (2006-13-08, 8 ans), person in charge (Jacynthe Grégoire, Mother), H.I.N. (LAFB1308850809), insurer (Great West, Sun Life), and follow-up frequency (6 months).
- Appointments:** A table listing appointments with columns for Date, Hour, Cat., Ressource, and Status.

| Date | Hour | Cat. | Ressource | Status |
|------------|-------|------|-----------|--------|
| 22-03-2014 | 15h00 | HYG | CYNFER | TER |
| 23-03-2015 | 09h00 | CO | CYNFER | ACT |
| 28-04-2016 | 08h30 | HYG | CYNFER | CON |
- Follow-ups:** A table listing follow-up appointments with columns for Date, Cat., and Ressource.

| Date | Cat. | Ressource |
|------------|--------|-----------|
| 23-11-2015 | HYG | CYNFER |
| 10-05-2015 | CHIRUR | CYNFER |
| 23-12-2016 | HYG | CYNFER |
- Treatments:** A table showing treatment plans with columns for Date, Tooth, Surface, Procedure, Guide, and Description.

| Date | Tooth | Surface | Procedure | Guide | Description |
|------------|-------|---------|-----------|-------|--|
| 2015-03-28 | 24 | MO | 21211 | A | AFA AMALGAM - ANTERIORS OR BICUSPIDS - 1 SURFACE |
| 2015-03-29 | 25 | MO | 21211 | A | AFA AMALGAM - ANTERIORS OR BICUSPIDS - 1 SURFACE |

Better support of the latest operating systems (e.g. Windows 10®), new more intuitive and updated working interfaces, new management possibilities such as paperless management and, soon, support of the RAMQ's new platform: The latest version of Prodigent/Clinic meets all these criteria, and more.

For questions about computerizing your clinic (technical or administrative aspects), contact our team immediately to ensure that you obtain an accurate analysis and can make an informed decision.

You can reach one of our specialists at 1 800 650-0143 or at services@prodigent.com. Also, visit our website (prodigent.com/eng) for more information. Prodigent is a service of the ACDQ.