Progident

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Progident/Clinic's Improved Management of Dentaide Account Statements

For some years now, Progident/Clinic has managed Dentaide account statement reconciliation.

Thanks to this unique functionality in Progident, Dentaide payments are automatically distributed and applied in patient files. It's easy: The software is basically configured so that your electronic Dentaide account statements can be retrieved from a Web server set up by Dentaide.

Progident/Clinic also manages specific administrative fee payments such as charges per transaction and annual charges per professional. They are recorded in Dentaide's administrative file, just like you would do manually.

The function also gives you the option of printing the account statement so that you can check the information on paper.

The most common circumstances that can lead to this type of situation are the following:

- A treatment that was mistakenly invoiced to a patient file is corrected by your staff.
- A payment by an insurer on an already paid and processed transaction is cancelled or corrected.

These cases are now handled automatically, which makes them a lot simpler.

Although automated Dentaide reconciliation already saved you a lot of time, it now saves you even more time by automatically managing these two exceptional cases that crop up the most often.

Regardless of the number of hours you spend every month on managing Dentaide payments, you will now have more time to spend on other more productive tasks.

For more information about the newest possibilities with Progident/ Clinic, contact one of our specialists at 1 800 650-0143.

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Then, the system lets you check the scheduled payments and, if no corrections need to be made to the proposed list, apply them automatically.

In most cases, no changes are necessary. By simply confirming the treatment, the system will distribute the payments in each of the patient files on your list.

The final improvement, which is very important, is automated reversal management. A reversal is a correction made to an already received Dentaide payment that was included on a processed and closed account statement.