

Progent

Daniel Girard, Eng., MBA
President



Continuing Education Support, a Gauge of Satisfaction

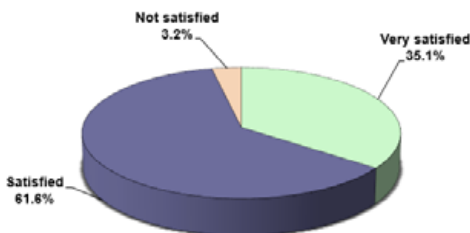
Like all tools we use in everyday life, management tools perform and benefit you depending on how you use them. Progent knows this, and its professional guidance services are a key part of its success.

In 2015, it made major progress in this area.

In fact, over the year, we not only added new services, but also improved the training and assistance we offer on our Web platform.

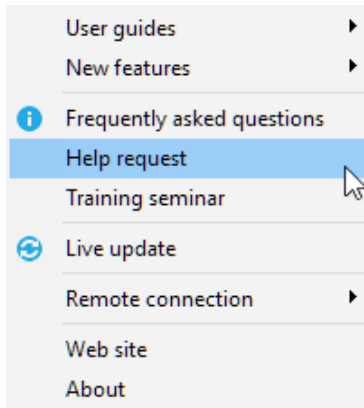
Therefore, it comes as no surprise that our customers are still very satisfied. That is what our 2015 survey told us anyway.

Are you satisfied of your softwares?



The success of these recent improvements is definitely related to the fact that all these services are also directly accessible in the “HELP” menu of Progent/Clinic software.

Our customers who subscribe to a service plan enjoy simple, totally transparent access. Once you try it, you won't want to do without it!



Continuous learning calendar

Thanks to the new design of our annual continuous learning program, the registration process is a lot simpler.

Select “Training seminar” and you will be taken directly to the “Continuous learning” section, where you can fill out an interactive registration form for one of the training seminars to deepen your knowledge of the aspects that interest you.

Interactive frequently asked questions (FAQ)

We have improved the “Frequently asked questions” knowledge base: It now has 15% more answers to frequently asked questions, and more than 25% of the existing content has been updated.

Progent Frequently Asked Questions (FAQ)

The key to knowledge!

Thanks to your Progent service plan, you benefit from an exclusive and unlimited access to an impressive knowledge base regarding your management solution.

Whether it is to find a precise answer or general information, our Frequently Asked Questions provide an effective mean to understand in greater depth the operational management of your Progent solution in order to maximize the benefits for your organization.

Still looking for a satisfying answer, or for further assistance, please do not hesitate to fill and submit a support request form by clicking the button below.

Remember that the FAQ service is your best strategy to deal with problems independently because you will rapidly find the answers to your basic questions.

Select “Frequently asked questions” in the “Help” menu and ask your question right away!

Interactive support request

A brand new Web service to better serve you.

It is now easier to submit your support requests thanks to a brand new communication channel that is directly connected to our support team. Easier to use, faster, more efficient, what more can be said?

Select “Help request” in the “Help” menu to gain direct access to the online form and send your question directly to our team of customer advisers.

Support Request

Satisfying our customers is a priority. To help us send your request, here is a list of essential information we need to enable our consultants to quickly understand your technology environment and management.

Client: PROGENT COL - SOFTWARE

* 1. Please, describe your request below:

It did not take long for this service to become popular: More than 30% of our customers use it already.

For more information about Progent services, call one of our advisers at 1 800 650-0143. Progent is a service of the ACDQ.